



Patient Bill of Rights

Your Rights as a Patient at Big Lake Clinic:

- *to be treated with dignity, respect and consideration*
- *to have your medical records kept confidential. Information will not be released to anyone without your permission*
- *to have every consideration of privacy related to your medical care*
- *to have a chaperone present for any examination when needed or desired*
- *to participate in planning your health care*
- *to refuse any treatment not understood or not wanted*
- *to refuse to participate in any research*
- *to receive the information you need to make an informed decision about your health*
- *to receive information in terms and language you can understand*
- *to know what services are available and how to obtain them*
- *to voice grievances regarding the policies or services of CentraCare Clinic*
- *to examine your bill and receive an explanation of any or all charges*

Your Responsibilities as a Patient at Big Lake Clinic:

- *to notify us at each visit of any change in employment, address or insurance*
- *to ask us questions*
- *to answer our questions honestly*
- *to carefully follow instructions for your health*
- *to become familiar with and use medications as prescribed*
- *to tell us promptly if anything changes about your health*
- *to work with us to maintain wellness*

